

G.O.	No.	Department.	Des.	G.O.	No.	Department.	Des.

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ORDINARY PRINTED.

G.O., No. 434

DATED 31st March 1896

~~CONFIDENTIAL~~

[Despatch Abstract.]

HOSPITAL STOPPAGE

Revising the scale of---for the "special wards for paying patients" and laying down the principles to be observed in assessing the amount to be levied on them.

BACK PAPERS.

G.O.	No.	Department.	Date.	G.O.	No.	Department.	Date.

FURTHER PAPERS.

G.O.	No.	Department.	Date.	G.O.	No.	Department.	Date.
	1646		1896		561		18-5-96
	Ccco 3906/98	(P.A.D.)			1535		
	u 3733/98	(P.A.D.)			15-12-98		
	Ccco 131/99	(Supd. Quinquennial)					

Ccco 388/99 (S.S.) = 188
14-2-99

No. 43, PUBLIC, 31st MARCH 1896.

GOVERNMENT OF MADRAS.

PUBLIC DEPARTMENT.

READ—the following paper:—

From Surgeon-Major-General C. SIBTHORPE, F.R.C.P.I., Surgeon-General with the Government of Madras, to the Chief Secretary to Government, dated 29th January 1896, No. 52.

With reference to paragraph 10 of G.O., No. 712, Public, dated the 28th August 1895, requesting me to lay before Government information as to the charges made to private patients treated in the State Hospitals in Calcutta and Bombay and the mode in which recoveries are made, I have the honour to state that there exists no uniformity in the rules as to the charges made.

2. I herein attach (Appendix A), for information of Government, an abstract of the rates now in force in several hospitals in India, and the mode in which recoveries are made therein.

3. On the question of payment by private patients in the general wards of hospitals and the mode of recovery, little or no light has been thrown by enquiries of the mode of procedure adopted in Calcutta and Bombay. Various charges for private patients in private wards or quarters are detailed but little regarding recoveries from native patients in general wards. In Bombay, at St. George's Hospital (for European patients only), a charge of one rupee per diem is made for civil patients and seamen whose expenses are paid by themselves or their employers. Unemployed seamen, who are able to pay for themselves, are charged eight annas. At the P. H. Kama and B. E. Allbless Hospitals, Bombay, patients in the general wards, who are able to pay anything towards their expenses, are charged at a rate not exceeding one rupee per diem. In Calcutta, at Campbell Hospital, the following charges are made for civil patients:—

RATE PER DIEM.

Europeans.			Natives.		
RS.	A.	P.	RS.	A.	P.
2	0	0	1	0	0
1	8	0	0	8	0
1	0	0	0	4	0
0	12	0			

As to the mode in which recoveries are made in the Presidency General Hospital, Calcutta, all paying patients pay fees for ten days in advance, and if they leave hospital before the ten days are expired, the balance is refunded to the patient. Form of receipt is attached (Appendix B).

4. With reference to the remark of Government in paragraph 10 of G.O., No. 712, "that it should generally not be difficult to distinguish labourers and artisans who should not pay, from the superior classes who should pay," the practical carrying out of this point is beset with great difficulty. It is to be remembered that the patient seeking treatment in the State hospitals come often from a distance and that the distinguishing feature of the rich from those in circumstances that would hardly be considered affluent, are not by any means so striking among native patients as among Europeans. Practically it is found, in a hospital like the General Hospital, that all

Abstract of the rates of hospital stoppages in force in several hospitals in India and the mode in which recoveries are made—*cont.*

Hospital.	Description of accommodation or of patients.	Rate.	Remarks.
Presidency General Hospital, Calcutta.	Surgeon-Superintendent's private rooms 12 in number.	Rs. A. P.	1. Patients occupying private rooms must, within 24 hours of admission, invariably pay 10 days' fees in advance.
	1 to 11 have two rooms, i.e., north and south.	..	2. Patients failing to comply with this rule will be removed to the public ward.
	No. 12 is a single room.	..	3. No exception can be made; a privilege allowed to one is not unnaturally claimed by all. The hospital funds have sustained serious loss through compliance with appeals from patients to allow their bills to stand over.
Surgeon-Superintendent's Department.	For set of two rooms per day ..	5 0 0	4. Communications to the Surgeon-Superintendent regarding hospital fees are not to be made verbally, but in writing and sent to the hospital office.
	For only south room ..	3 0 0	5. Patients or their friends are entitled to see that payments made by them are entered in a book kept for the purpose by the wardmaster, who should sign it in their presence.
	For only north room ..	2 0 0	
	No. 12 room single ..	3 0 0	
	In the female ward there are also six rooms (private); charges same as above.	..	
Presidency General Hospital, Calcutta, First Resident Surgeon's Department.	First Resident Surgeon has two private rooms—	..	
	First ..	3 0 0	
	Second ..	2 0 0	
Presidency General Hospital, Calcutta, Second Resident Surgeon's Department.	Second Resident Surgeon has one private room.	2 0 0	A day.
	And a room of four beds, per bed ..	1 0 0	A day.
	Private wards ..	10 0 0	Per diem.
	No. 1 ward ..	3 0 0	Applicable only for Ship Captains and other persons of similar position.
	No. 2 ward ..	2 0 0	Officers and Engineers of ships and all civil patients of similar position.
	General wards ..	1 0 0	Civil patients and seamen, whose expenses are paid by themselves or their employers.
	General wards ..	0 8 0	Unemployed seamen when able to pay for themselves.
	First-class Warrant officers ..	1 4 0	
	All other Warrant officers ..	0 12 0	
	Non-Commissioned officers acting as Warrant officers.	0 8 0	
St. George's Hospital, Bombay.	Wives of the above three pay half the rates for the husbands.	..	The scale for hospital charges will include for all classes both day of admission and day of discharge.
	Soldiers of all grades and arms and schoolmasters.	0 8 0	
	Schoolmistresses ..	0 2 0	
	Soldiers' wives ..	0 1 0	
	Do. children ..	Free.	
	All other children ..	1 0 0	
	Military pensioners are charged the same rates as above if unemployed.	..	
	Commissioned officers according to the ward in which they are received.	..	
	Free wards ..	..	For all persons unable to pay hospital charges and admitted on the recommendation of the Presidency Magistrate.

NOTE.—Patients shall be allotted to wards by the Physician in charge.

Sir Jamesjee Jeji-bhoj Hospital, Bombay, and Gokuladas Tijpal Hospital, Bombay.	Only Native Police men are treated in these hospitals and are charged according to their rates of pay—	Rs. A. P.	
	Rs. 8 to 12 per mensem ..	0 1 0	A day.
	„ 12 to 25 ..	0 3 0	Do.
	„ 25 and above ..	0 8 0	Do.
P. H. Kama and B. E. Allbless Hospitals, Bombay.	Patients in private wards ..	5 0 0	
	Or any lower rate which the First Physician may approve.	..	
	Patients in general wards who are able to pay any thing towards their expenses are charged at a rate not exceeding one rupee per diem.	..	
The Sassoon Hospital, Poona.	Persons whose income is less than Rs. 10.	Free.	
	Persons whose income is between Rs. 10 and 20.	0 1 0	
	Persons whose income is between Rs. 20 and 25.	0 2 0	
	Persons whose income is between Rs. 25 and 50.	0 4 0	
	Persons whose income is between Rs. 50 and 100.	0 8 0	

NOTE.—Eight annas being charged for every hundred or fraction of hundred above the first hundred of their salary. These rates are applicable to all persons whether pensioners, Government servants or not, and irrespective of nationality. Accommodation in private rooms when available, and asked for by the patient to be charged for at 50 per cent. on the above rates.

Abstract of the rates of hospital stoppages in force in several hospitals in India and the mode in which recoveries are made—*cont.*

Hospital.	Description of accommodation or of patients.	Rate.	Remarks.
European General Hospital, Aden.	Each officer	Rs. A. P. 3 0 0	
	For each other person	1 8 0	
	Recoveries are made either by cash payments when the patients are leaving the hospital, or by bills after departure, and in the case of Government employes, bills are sent to their departments for recovery. In the case of seamen from the Mercantile, Marine and the Royal Navy by bills on the Agents of the lines or the Captains of the ships.		
	Officers' Quarters.		
Madras State Hospi- tals, viz., General Hospital, Govern- ment Living-in Hospital and Gov- ernment Ophthalmic Hospital.	From Rs. 200 to 299	2 0 0	The patients are required to pay ten days' hospital charges in advance and to continue the payments in advance from time to time as long as they may be in hospital. Should there be any sum remaining to the credit of the patient on the date of his discharge, it will be reimbursed to him.
	" " 300 to 499	3 0 0	
	" " 500 and upwards	5 0 0	
	General Wards.		
	From Rs. 12 to 25	0 2 0	Do. do.
	" " 25 to 49	0 4 0	
	" " 50 to 99	0 8 0	
	" " 100 to 149	0 12 0	
	" " 150 to 199	1 0 0	
Lunatic Asylum, Madras.	Civil patients whose pay is below Rs. 25.	Free.	In cases where patients of the better class require special attendance, cooking, wines or accommodation, should be treated as extra charges. When such extras have to be provided, the actual disbursements should be recovered and in no case should extras be supplied without the previous consent of the relatives of the patient. When Government servants, whose pay is below Rs. 200 per mensem, are admitted, the rates of hospital stoppages should be calculated not on the amount of pay drawn while effective, but on the actual amounts received while they are patients in the Asylum. This concession was sanctioned as regards patients in other hospitals in G.O., No. 1451 of the 30th December 1878.
	From Rs. 25 to 50	0 4 0	
	" " 50 to 100	0 8 0	
	" " 100 to 150	0 12 0	
	" " 150 to 200	1 0 0	
	" " 200 to 300	2 0 0	
	" " 300 to 500	3 0 0	
	" " 500 and above	5 0 0	

APPENDIX B.

PRESIDENCY GENERAL HOSPITAL.

No. _____

Received from _____ on account of hospital dues.
Rs. _____From _____
To _____

CALCUTTA, 189 _____

No. of Room _____

Rate _____

Ward Master.

(From Receipt book.)

PRESIDENCY GENERAL HOSPITAL,

Calcutta, 189 _____

Received from _____ on account of hospital fees.
Rs. _____

From _____ to _____

Rs. _____ excess balance returned.

Assistant to the Superintendent,
Presidency General Hospital.

(From Refund book.)

PRESIDENCY GENERAL HOSPITAL.

Received from _____ on account of hospital dues.
Rs. _____From _____
To _____

CALCUTTA, 189 _____

No. of Room _____

Rate _____

Ward Master.

PRESIDENCY GENERAL HOSPITAL,

Calcutta, 189 _____

Received from _____ on account of hospital fees from _____
Rs. _____ to _____

Rs. _____ excess balance returned.

Assistant to the Superintendent,
Presidency General Hospital.

APPENDIX C.

HOSPITAL STOPPAGES, MADRAS.

GENERAL HOSPITAL.

I.—Special Wards for paying patients (Officers' quarters).

Rules proposed.
Officials.

The following scale of hospital stoppages is applicable to officers occupying officers' quarters:—

Scale of stoppages on salaries or income both for Europeans and Natives.

	Rs.
From Rs. 200 to 299 ..	2
" " 300 to 499 ..	3
" " 500 and upwards ..	5

2. All civil patients occupying officers' quarters will be required to pay ten days' hospital charges in advance, and to continue the payments in advance from time to time as long as they may be in hospital. Should there be any sum remaining to the credit of the patient on the date of his discharge, it will be reimbursed to him. All bills of hospital charges are to be signed by the Resident Surgeon or other Medical officer on the staff of the hospital.

3. The steward is held responsible that the Civil Bill Book is kept written up to date, balanced every month, and submitted for initials of the Resident Medical officer every Sunday morning.

4. On the admission of civil patients, the particulars of post or office and department whether in service of Government or in private employ should be ascertained and their salary should invariably be inserted in the admission book.

5. As regards employes of the Madras Railway, they are either to pay in advance or furnish a written authority from the heads of their departments to deduct from their wages the amount of their hospital bills.

6. Apothecaries are to enter on the diet sheets of employes of the Madras Railway the station and number of each patient.

II.—General Wards.

All civil patients who are liable to stoppages, whose names are not included in the stoppage rolls sent to the different departments will be required to pay ten days' hospital charges in advance according to the rates laid down in G.O., No. 762, dated 8th June 1875, and G.O., No. 285, dated 1st March 1879, and to continue the payments in advance from time to time as long as they may be in hospital—

Europeans.				Natives.			
Rs.	A.	P.		Rs.	A.	P.	
From Rs. 12 to 25	0	2	0	From Rs. 25 to 49	0	8	0
" " 25 to 49	0	4	0	" " 50 to 99	0	12	0
" " 50 to 99	0	8	0	" " 100 to 149	1	0	0
" " 100 to 149	0	12	0	" " 150 to 199	1	8	0
" " 150 to 199	1	0	0	" " 200 to 249	2	0	0
" " 200 to 249	1	8	0	" " 250 and upwards	2	0	0
" " 250 and above	2	0	0				

Should there be any sum remaining to the credit of the patient on the date of his discharge, it

Should there be any sum remaining to the credit of the patient on the date of his discharge, it

As at present.

As at present.

As at present.

As at present.

As at present.

Rules now in force.

Rules proposed.

will be reimbursed to him. All bills of hospital charges are to be signed by the Resident Surgeon or other Medical officer on the staff of the hospital.

2. In the case of private individuals in the general wards, their moneys are to be collected in advance of one week, if possible, but if the individuals' circumstances do not allow this, then as soon after admission as possible.

3. The steward is held responsible that the Civil Bill Book is kept written up to date, balanced every month, and submitted for initials of the Resident Medical officer every Sunday morning.

4. On the admission of civil patients, their ability to pay diet charges should be ascertained and entered in the admission book. If employed, their particular post or office and department whether in the service of Government or in private employ and their salary should invariably be inserted.

5. As regards employés of the Madras Railway, they are either to pay in advance or furnish a written authority from the heads of their departments to deduct from their wages the amount of their hospital bills.

6. Those who are unable to pay should not have their names entered in the Civil Bill Book, as Government has made other provision for them.

7. In the case of public servants whose pay is below Rs. 200 who draw but a moiety of their pay while absent from duty on account of sickness in hospital, the stoppage should be calculated from the pay received and not from the monthly salary.

8. Apothecaries are to enter, on the diet sheets of employés of Madras Railway, the station and number of each patient.

9. The above rules are to be strictly carried out except in cases of emergency which must be dealt with on their merits.

Might be deleted.

As at present.

As at present.

As at present.

Might be deleted.

As at present.

As at present.

As at present.

III.—Military.

The following are the rates of the hospital stoppages to be made from Warrant officers and Non-Commissioned officers acting in the warrant grade when admitted into military hospitals:—

	RS.	A.	P.
First-class Warrant officers, viz.:—			
Deputy Commissaries and Deputy Assistant Commissaries	1	4	0
All other Warrant officers	0	12	0
Non-Commissioned officers acting as Warrant officers	0	8	0

This scale will also apply to Medical Warrant officers treated in Military or Civil hospitals (Departmental Circular, No. 5980, dated 12th September 1874)—*vide* also paragraph 6.

Apothecaries or other Warrant officers treated in the officers' quarters pay the minimum rate laid down for officers in paragraph 5.

Rules now in force.

Rules proposed.

2. Soldiers in hospital will be subject to a stoppage of As. 3 per diem. When under treatment for wounds received in action or on service with an army in the field, provided such wounds shall not have arisen from their own carelessness, the hospital stoppage will be remitted (G.O.G., No. 32, dated 10th February 1874).

3. Hospital stoppages at the rates laid down for Military pensioners, As. 2 per diem (*vide* G.O., No. 285, dated 1st March 1879), will be recovered by submitting bills to the Deputy Assistant Adjutant-General and Paymaster of Pensions for British Army and Local Pensioners, respectively, in the Military stoppage roll form. Pensioners drawing less than Rs. 15 a month are exempted by G.O. No. 1016 of 1865.

4. Stoppage rolls for patients in Military employ should be sent in monthly (G.O., No. 627, dated 5th June 1874).

5. The following scale of hospital stoppages now in use in civil hospitals at the Presidency is applicable also to Military officers occupying officers' quarters at the General Hospital (G.O., No. 4402, dated 26th August 1878). Recovery of stoppage for these quarters is made by payment of ten days' charge in advance (*vide* G.O., No. 770, dated 13th October 1894):—

Amount of Pay.	Daily stoppages.	RS.
From Rs. 200 to 299	2	4
" " 300 to 499	3	4
" " 500 and upwards	5	5
(G.O.G., No. 34 of 1872.)		6
		7

6. Scale of hospital stoppages in force in the General Hospital—

	RS.	A.	P.
Superior grades of Warrant Officers, Ordnance and Medical	1	4	0
Non-Commissioned Officers, Corporals, Bombardiers, Trumpeters, Drummers and Fifers, Carnatic Ordnance Artificers, &c.	0	3	0
Privates and Farriers	0	2	0
Boys and half-pay buglers	0	1	0

7. No stoppage shall be made for the day on which men enter hospital, but it shall be made for that on which they may be discharged from it.

IV.—Marine.

(G.O., No. 1016, dated 28th September 1865)—

	RS.	A.	P.
Captains of large vessels	5	0	0
Officers and mates	2	0	0
Seamen	1	4	0
Ship lascars	0	2	6

As at present.

2. The Steward will submit bills for dieting Marine officers, &c., monthly to the Port Officer, Madras, who recovers the amount from the Commanders or Agents of vessels and places

As at present.

Rules now in force.

Rules proposed.

the amount in the Bank to the credit of Government and submits to the Senior Medical Officer a list showing the amount thus credited to Government.

3. Officers of the British India Steam Navigation Company will be admitted into the officers' quarters without payment of the usual advance of hospital stoppages only on their producing an order from the Captain of their vessel or an authority or guarantee of payment of hospital stoppages from Messrs. Binny and Company.

As at present.

4. When admissions are made on the requisition of the Captains of vessels of the company, Messrs. Binny & Co. shall be informed of the same, and their admission order obtained.

As at present.

5. The rule of advance shall be strictly imposed in cases in which the officers produce no authority either from Messrs. Binny & Co. or the steamer Captains.

As at present.

Hospital Stoppages—General.—Military stoppage rolls and abstracts are monthly submitted to the Staff Officer and Superintendent of Details, Paymaster of Pensions, and Superintendent of Gun Carriage Factory, according to the service of the patients concerned. A copy of the stoppage rolls is furnished to the Secretary, Surgeon-General.

Government Ophthalmic Hospital.

(The rules of this hospital being identical with those of the General Hospital are not repeated.)

Government Maternity Hospital.

G.O., No. 762, Public Department, dated 8th June 1875.

The scale of hospital stoppages applicable to civil patients treated in either Civil or Military hospitals having been reviewed by Government, the following amended scale is ordered to be adopted in substitution of all preceding scales:—

Monthly salary or income.	Rate of hospital stoppages.
	RS. A. P.
Below Rs. 25	Free.
From „ 25 to 49	0 4 0
„ „ 50 to 99	0 8 0
„ „ 100 to 149	0 12 0
„ „ 150 to 199	1 0 0
„ „ 200 to 299	2 0 0
„ „ 300 to 499	3 0 0
„ „ 500 and upwards	5 0 0

As at present.

Warrant officers and Non-Commissioned officers not performing regimental duty are charged civil rates for their wives and families when treated in the Maternity Hospital (G.O.U.C., No. 1224, dated 26th September 1870).

Rules now in force.

Rules proposed.

FORM

Government Maternity Hospital Memorandum of hospital stoppages.

Admitted } Days in hospital.
Discharged }
Amount due at per day. Sums
received in advance
Rupees.

Balance due Rupees or difference to be
returned Rupees
Received payment

Rupees
No demands.

MADRAS,
189

Steward.

Information regarding special wards for Lying-in or Gynaecological cases.
A few special wards are available at a payment according to the following rates:—

To be termed special wards for paying patients.

Salary or income.	Per day.
	RS.
From Rs. 200 to 299	2
„ „ 300 to 499	3
„ „ 500 and upwards	5

Same rates as for special wards for paying patients in General Hospital.

2. Patients are permitted to wear their own clothes, but clean white sheets and bed linen in sufficient quantity are supplied by the hospital.

As at present.

3. Private servants or children cannot as a rule be admitted with the patient unless she is suckling. In exceptional cases an Ayah is permitted to remain to attend to an infant.

As at present.

4. All patients will be dieted entirely by the hospital and proper arrangements will be made for the nursing.

As at present.

Puerperal Wards.—Patients are not to obtain food from outside the hospital except when permission has been obtained, and in those cases a pass signed by the Apothecary of the ward is to be obtained, and the food is always to be submitted for inspection of the pupil and is to be brought to the hospital not later than 6 P.M.

As at present.

Steward.—He will keep the hospital stoppage book and receive all payments made in cash and is responsible that the books connected therewith are kept in proper form and that the cash is paid into the credit of Government at the beginning of every month.

As at present.

Lunatic Asylums.

Under G.O., No. 784, Public, dated 9th June 1877, the following scale of stoppages is in force:—

Monthly salary or income.	Daily stoppage.
	RS. A. P.
Below Rs. 25	Free.
From „ 25 to 50	0 4 0
„ „ 50 to 100	0 8 0
„ „ 100 to 150	0 12 0
„ „ 150 to 200	1 0 0
„ „ 200 to 300	2 0 0
„ „ 300 to 500	3 0 0
„ „ 500 and upwards	5 0 0

As at present.

Rule now in force.

Rules proposed.

2. In cases where patients of the better class require special attendants, cooking, wines or accommodation, these be treated as extra charges. When such extras have to be provided, the actual disbursements should be recovered, and in no case should extras be supplied without the previous consent of the relatives of the patient. When Government servants, whose pay is below Rs. 200 per mensem are admitted, the rates of hospital stoppages should be calculated not on the amount of pay drawn while effective, but on the actual amounts received while they are patients in the asylum. This concession was sanctioned as regards patients in other hospitals in G.O., No. 1451 of the 30th December 1876.

As at present.

Special accommodation rates to be the same as for special wards for paying patients in the General, Maternity and Ophthalmic hospitals.

ORDER—No. 434, Public, dated 31st March 1896.

While admitting the truth of the Surgeon-General's statement as to the difficulty in obtaining trustworthy information regarding the status and circumstances of the in-patients at the General Hospital, the Government considers that the hospital authorities should not invariably be satisfied with the statements of the patients themselves. It will generally be possible for them to make a very fair approximate estimate of a patient's position; and they should also endeavour to obtain the required information, wherever it can be readily procured, by communicating with employers or by such other means as the case may suggest. It is clear that the general tax-payer should not be burdened more than can be helped with the cost of maintaining in the hospital those that can afford to pay, and therefore it is proper that some effort should be made to discharge this obligation.

2. The suggestion that the conditions under which in-patients are received in the General Hospital should be exhibited in a prominent position in the out-patient department is approved. The regulations should also be published for general information in the Fort St. George and all District Gazettes.

3. A reasonable discretion should be exercised in applying the rule that the charges for several days should be paid in advance. There will be cases in which the rule cannot be observed with strictness, consistently with the humane treatment of the patient brought to the hospital.

4. With reference to Appendix C, the Government is of opinion that the scales of hospital stoppages for ordinary and private wards should be kept distinct, and that the former should remain unchanged. For the "Special wards for paying patients," the following scale will be introduced with effect from the 1st April 1896:—

Officials.				Non-officials.			
		RS.				RS.	
Minimum	..	3		Minimum	..	4	
Rs. 301 to 500 ..	..	4		Rs. 301 to 500 ..	..	5	
„ 501 to 700 ..	..	5		„ 501 to 700 ..	..	6	
„ 701 to 900 ..	..	6		„ 701 to 800 ..	..	7	
„ 901 to 1,200 ..	..	7		„ 801 to 900 ..	..	8	
„ 1,201 to 1,500 ..	..	8		„ 901 to 1,000 ..	..	9	
„ 1,501 to 2,000 ..	..	9		„ 1,001 to 1,200 ..	..	10	
Over Rs. 2,000 ..	..	10		„ 1,201 to 1,500 ..	..	12	
				Over Rs. 1,500 ..	..	15	

5. The rules do not provide for the disposal of any balance at the credit of a patient at the time of his death. It may be returned to the wife or children or to

the nearest heir; but if there is a patent dispute, the money should be kept in deposit until a claimant appears armed with an heirship certificate or other sufficient legal authority.

(True Extract.)

for Chief Secretary.

To the Surgeon-General.
„ Accountant-General.

Ed. A. Baill

Govt. of {1896} Madras.
PUBLIC.

Issued.

Recd.

Encl.

G.O., No. 434, 31st March 1896.

MARCH.

Hospital Stoppages.

Revising the scale of — for the "Special wards for paying patients", and laying down the principles to be observed in assessing the amount to be levied.

Public (1896) DEPARTMENT. Pub

From

* SURGN.-MAJOR-GEN. C. SINTHORPE, F.R.C.P.I.,

SURGEON-GENERAL WITH THE

GOVERNMENT OF MADRAS,

Madras,

To

The Honorable the Chief Secy.
to Government

Dated

Received

29th January 1896.

No.

Subject.

Submitting remarks
on the charges made to
private patients treated in
the State Hospitals and
the mode of recovery of
the same.

Pubd 129 2024-1-96 2ms
712 13 2228-8-95 1c
439 2031-5-95 1c
770 2018-10-94 3c
and sent Record papers

FOR ORDERS.

The scales for the ordinary private wards must be kept separate. I would have the former as it is. In the latter I would have a minimum of Rs 3 for officials & Rs 4 for non-officials and would extend the two scales, in the case of officials to Rs 10 & that of non-officials to Rs 15. Must be remembered that the occupant of a room in the officers' quarters, or whatever they may be called, get medical attendance free - perhaps 2 or 3 or 4 visits a day, for each of which, if in his own house, he would be charged (say) Rs 10 -

It is not so easy to distinguish by his appearance a well-to-do from a poor native, but the people in the hospitals should, I should think, be able to make an approximation & might be tempted, as suggested, from time to time make enquiries -

Circ

7/3/96

gg

16/3/96

17/3/96

The S.G. submits his recommendations for revising the scale of recoveries to be made from patients treated in the General Hospital, Madras, together with such information as he has been able to obtain in regard to similar recoveries made in the hospitals in Calcutta and Bombay. It was remarked in para: 10 of G.O. No. 712, d/ 28th August 1895, that it should not generally not be difficult to distinguish labourers and artisans who should not pay from the superior class who should pay. In reply to this the S.G. states that the outward appearance of the patients gives no indication of their status or circumstances and that as a rule they declare themselves either in receipt of no salary at all or of a very small one. This is no doubt very true but it is submitted that the hospital authorities should not be satisfied with the information on this point afforded by the patient himself but should in the case of a patient & in any one's service communicate with his

2/ employer in view to ascertaining his salary. In other cases the amount on which income tax is paid should be some guide if the information is not considered of a confidential character.

2. The suggestion in para: 5 that the conditions under which ^{on} in-patients is received in the General Hospital should be exhibited in a prominent position in the out-patient dept: should, it is submitted, be adopted, and it would seem well if further steps ^{were} taken for letting them be known by publishing them in Dt: Gazettes and communicating them to junior officials ^{in the districts} ~~in other provinces~~ ^{from which patients usually come} ~~provinces~~. It is thought that the rule

that the charges for several days should be paid in advance must have a deterrent effect in many cases; while it seems probable that the patient would be more likely to part with one or two days' charges at a time than to have to pay for 10 days all at once.

3. The S.G. suggests that the designation "officers quarters" should be changed into "special wards for paying patients"; and in para: 7 he proposes a scale of charges for them. The necessity of the entry "From Rs. 300 to Rs. 349 .. Rs. 4" is not apparent inasmuch as it follows immediately the entry "minimum Rs. 4." It is submitted that the scale should not stop at Rs. 700 and upwards but should be continued, as it frequently happens that officers drawing a thousand rupees a month and over are in-patients at the hospital

If the info. can be readily procured
S.H.

*too unsatisfactory
adulatory*
S.H.

FOR ORDERS.

H. E. THE GOVERNOR.

HON'BLE MR. H. W. BLISS, C.I.E.

THE HON'BLE MR. J. GROSE.

if necessary
M

Advances cannot well be insisted on. A married man brought to hospital cannot be turned away.
S.H. M

I would retain the present minimum of Rs 2 for income up to say Rs 250 & with Rs 3 from that to Rs 400 & reduce the scale in the note by Rs 1 a grade all the way: & make the off. scale in the non-official one & a grade, as shown in pencil: even then there will be complaints.
S.H.

Returned to the nearest heir or to the wife or children, if no dispute. Otherwise it will remain in deposit till a claimant armed with legal authority appears
S.H.

3 hospital. This would enable ^a small reduction to be made in the case of lower paid officials. It is thought that a good many would probably come under the Rs. 500 to 700 class for which it is proposed to charge Rs. 6 a day or Rs. 180 a month. It should be recollected that the expenses of a married man in hospital are additional to his ordinary ~~own~~ expenses for he must still keep up his usual household establishment, and therefore Rs. 180 out of Rs. 500 seems ^{an} unnecessarily heavy ~~burden~~ ^{for} the Govt. to impose on one of its servants. The following scale is suggested.

	Officials	Non-officials.
	Rs.	Rs.
Minimum	4	4
Rs. 400 to 599	5	6
Rs. 600 to 799	6	7
Rs. 800 to 999	7	9
Rs. 1000 & above	8	10

1. It is submitted that it would be unsafe to accept the result of the calculations in para: 10 of the S.G.'s letter as approximating ^{to} the actual cost to ^{Govt. of} ~~govern~~ all paying patients.

2. Attention is invited to appendix A. Nothing is said as to the disposal of any balance remaining at the credit of ^a ~~the~~ patient at the time of his death in the hospital. With reference to ^{the} ~~the~~ rule ^{no. 1 of II Gen. Wards} it is not explained why Europeans on receipt of less than Rs. 50 a month should be admitted free nor why the other charges for both Europeans and Natives should be identical. It

seems probable that the actual cost of an European in-patient is more than that of a native.

Orders are requested on the various suggestions made by the S.G. opposite the old rules in appendix C.

The Milly authorities did perhaps be consulted before the rates for Milly. Officers in hospital are increased as proposed - vide para 5 of Sect. III.

30B
3/3/6

For orders.

The military scale as it now exists had better remain as to the other points I have made marginal notes.

S.R. 570/6

Scale of recoveries from Out-Patients.

I will alter the rule making Europeans under £50 free, they c. pay 4s a day: but below £25 free

(FOR ORDERS)

I. H.

& Circ

Hon. Mr. Price C.S.

30B
7/3/96
17/3

Note for G. S. Forbes Esq

This file which was marked circ by an H.M. has been seen by three H.M.s but not by a Govr. For orders.

30B
19.3.96

Notes sufficient has draft

S.R. 570/6

It will generally be possible to make a very fair ~~approximate~~ ^{for them} approximate estimate of a patient's position; and they endeavor, wherever it can be

It is clear that the general taxpayer sh. not be burdened more than ^{can} be helped with the cost of maintaining in the Hospital those that can afford to pay; & therefore it is proper that some effort sh. be made to discharge this obligation.

Public Dept.

Current N^o. 388

Order N^o. 434 of 31 March 96

A while admitting the truth of the Surgeon's statement as to the difficulty in obtaining trustworthy information regarding the status and circumstances of ~~some~~ of the in-patients at the General Hospital, the Govr. considers that the Hospital authorities should not be satisfied with the statements of the patients themselves, but should ^{endeavour to obtain} ~~obtain~~ the ^{information} ~~information~~ required ^{wherever it can be} ~~wherever it can be~~ readily procured by communicating with employers or by such other means as the circumstances ^{the} ~~case~~ may suggest. ~~The object of the Govt is to obtain towards the maintenance of this Hospital the fees that those who can should pay.~~

2. The suggestion that the conditions under which ~~an~~ in-patients ^{are} received in the General Hospital should be exhibited in

a prominent position in the out-patient dept is approved. They ^{regulations} should also be published for general information in the Fort St George and all District Gazettes.

3. ^{Discretionary discretion} Cases should be ~~be~~ exercised in applying the rule that the charges for several days should be paid in advance. There ^{will} must be ~~be~~ cases in which the rule ^{can} could not be observed ^{with strictness}, consistently with the ~~the~~ treatment of the ~~patient~~ brought to the Hospital.

4. With reference to Appendix C, the Govt is of opinion that the scales of hospital stop-pages for ordinary & private wards should be kept distinct, and that the former should remain unchanged. For the "Special wards for paying patients" the following scale will be introduced with effect from the 1st April 1896:

Minimum	Official	Non-official
301 - 500	R. 3	4
501 - 700	4	5
701 - 900	5	6
901 - 1000	6	7
1001 - 1200	7	8
1201 - 1500	8	9
over 1500	9	10

The scale is proposed as the minimum and are not definite

A nurse can be readily obtained for 3 Rs. a day and an official is entitled to the services at his home of the District Surgeon. So an official resident in Madras the Govt. expenditure is only nurse & medicines. The revised scale seems likely to keep such officials away from the Hospital. In case of a long illness a Doctor does not charge by the visit but usually takes a lump sum. The charges for non-officials who amount to nearly 50% of income will be feared to be prohibitive.

It is not easy, as pointed out, to find a suitable scale. How do you propose to do? Show the Govt. how you propose to do. I must be remembered that it will not be altogether a misfortune if some non-officials are kept out.

21/3/96
I think the scale and the separate list may be accepted
Jg
28/3/96

The Surgeon Genl 6
" Asst Genl 6
Dated 22/4/96

Officials Non-Officials

Minimum	R. 3	R. 4
301 - 500	4	5
501 - 700	5	6
701 - 900	6	7
901 - 1200	7	8
1201 - 1500	8	9
1501 - 2000	9	10
over 2000	10	12

5. The rules do not provide for the disposal of any balance at the credit of a patient at the time of his death. It should ^{may} be returned to the ~~nearest~~ ^{nearest} ~~relative~~ ^{relative} (wife or child or to the nearest heir; but) if there is ~~no~~ a patient dispute ^{the money} should ^{be kept} remain in deposit until a claimant appears, with an heirship certificate or other sufficient ~~then~~ legal authority.

from orders

J.D.B.
20/11/96
Jg
20.3.6
J.D.B.

Hospital Stop-press

No. 434 PUBLIC, 3/ ^{March} FEBRUARY 1896.

GOVERNMENT OF MADRAS.

PUBLIC DEPARTMENT.

READ—the following paper:—

From Surgeon-Major-General C. SIBTHORPE, F.R.C.P.I., Surgeon-General with the Government of Madras, to the Chief Secretary to Government, dated 29th January 1896, No. 52.

With reference to paragraph 10 of G.O., No. 712, Public, dated the 28th August 1895, requesting me to lay before Government information as to the charges made to private patients treated in the State Hospitals in Calcutta and Bombay and the mode in which recoveries are made, I have the honour to state that there exists no uniformity in the rules as to the charges made.

2. I herein attach (Appendix A), for information of Government, an abstract of the rates now in force in several hospitals in India, and the mode in which recoveries are made therein.

3. On the question of payment by private patients in the general wards of hospitals and the mode of recovery, little or no light has been thrown by enquiries of the mode of procedure adopted in Calcutta and Bombay. Various charges for private patients in private wards or quarters are detailed but little regarding recoveries from native patients in general wards. In Bombay, at St. George's Hospital (for European patients only), a charge of one rupee per diem is made for civil patients and seamen whose expenses are paid by themselves or their employers. Unemployed seamen, who are able to pay for themselves, are charged eight annas. At the P. H. Kama and B. E. Allbless Hospitals, Bombay, patients in the general wards, who are able to pay anything towards their expenses, are charged at a rate not exceeding one rupee per diem. In Calcutta, at Campbell Hospital, the following charges are made for civil patients:—

RATE PER DIEM.					
Europeans.			Natives.		
RS.	A.	P.	RS.	A.	P.
2	0	0	1	0	0
1	8	0	0	8	0
1	0	0	0	4	0
0	12	0			

As to the mode in which recoveries are made in the Presidency General Hospital, Calcutta, all paying patients pay fees for ten days in advance, and if they leave hospital before the ten days are expired, the balance is refunded to the patient. Form of receipt is attached (Appendix B).

4. With reference to the remark of Government in paragraph 10 of G.O., No. 712, "that it should generally not be difficult to distinguish labourers and artisans who should not pay, from the superior classes who should pay," the practical carrying out of this point is beset with great difficulty. It is to be remembered that the patient seeking treatment in the State hospitals come often from a distance and that the distinguishing feature of the rich from those in circumstances that would hardly be considered affluent, are not by any means so striking among native patients as among Europeans. Practically it is found, in a hospital like the General Hospital, that all

from Orders

The Hon. H. W. B. Liss. C. S. S. S.

16/10/96

Insert the scale now
appeared by H. W. B. Liss.
C. S. S. S.

4/10/96

H.C.
I have altered the draft.
A proof shd. be carefully
examined before
the f.d. issues.
7.5.96

native patients declare themselves either in receipt of no salary at all, or else of one

Pay.	Rate per diem.
From Rs.	12 to 24 ..
"	" 25 to 49 ..
"	" 50 to 99 ..
"	" 100 to 149 ..
"	" 150 to 199 ..
"	" 200 to 299 ..
"	" 300 to 499 ..
"	" 500 and upwards ..

so small that the recoveries can only be fractional. Scale of recoveries, for convenience of reference, is noted in the margin. But as recoveries are only made on salaries, it is obvious that the wealthy class of native patients thereby escape payment by the assertion that they are not in receipt of any salary. Once a patient is admitted for treatment, apart from the difficulty of getting him to state his exact pecuniary ability to pay for

such, it is impracticable for the Medical officer to suspend treatment or discharge him for refusal to comply in this matter, as it would probably affect the popularity of the hospital if such measures were adopted.

5. Whatever mode of procedure is adopted, the conditions must be understood by the patient in the out-patient department before admission, and for that purpose I would propose that, in the out-patient department, prominent notice be set up that the poor only will be admitted as in-patients gratuitously, all others will be charged according to the rates of their salaries or incomes, and that those who will not declare their means should be charged the highest rate and required to pay the ten days in advance.

6. In paragraph 16 of G.O., No. 489, Public, dated 31st May 1895, and paragraph 10 of G.O., No. 712, Public, dated 28th August 1895, Government desired me to draw up a suitable scale of charges per diem which patients occupying the officers' quarters in the General Hospital should be called upon to pay.

7. With reference thereto I have the honour to submit, for the favourable consideration of Government, a scale of hospital stoppages (Appendix C) which has been drawn up in consultation with the Senior Medical Officer, and which I would recommend as a suitable one to be applied in all cases in supersession of the rules at present in force, which appear to me to be insufficient.

8. The question of the rates chargeable and mode of recovery in the officers' quarters of the General Hospital is so closely connected with the charges and modes of recovery in the general wards of this hospital and the special wards of the Lying-in and Ophthalmic hospitals and special accommodation in the Lunatic Asylums that it is impossible to deal with them separately.

9. Appendix C gives a copy of all the rules now in force in the above institutions and in a parallel column show the modifications I consider would be desirable in making rules applicable to all such Government institutions including both general and special wards. It seems to me that the term "Officers' quarters," which has been in use regarding the special accommodation, is not a useful term and that they should be designated "Special wards for paying patients."

10. Whilst this subject was under consideration, Dr. Price endeavoured, at my instance, to ascertain what the cost to Government of each patient occupying the officers' quarters was in the past, with a view of seeing how much the tax-payer has had to pay for the treatment of such patients. But this was not feasible, as it was very difficult to determine what proportion of the expenses of the hospital, other than the cost of diet, which was actually known, should be debited against them. However, an attempt has been made to arrive at an approximate estimate as follows:—

It was found that during 1894, one-sixth of the floor space devoted to patients was set apart for European and Native Officers' quarters; it consequently seemed fair

that one-sixth of the total cost, less the cost of diet which was actually known, and medical attendance debitable to the hospital, viz., only salary of the additional Medical officer, should be debited against them: thus—

(a) The total cost excluding diet during 1894 was Rs. 1,13,688; one-sixth of this = Rs. 18,947.

(b) The total number of European and Native patients who occupied the officers' quarters was 192.

(c) The number of days they were under treatment was 3,814.
(a) divided by (b) gives Rs. 98-10-11, which may be taken as the cost of each of these patients exclusive of diet and medical attendance.

(a) divided by (c) gives Rs. 4-15-6, which may be taken as the average cost per day under treatment exclusive of diet and medical attendance.

The average cost of diet for Europeans was Rs. 1-1-8 $\frac{1}{4}$ and for natives Rs. 13-8 $\frac{3}{4}$.

If one-sixth of the cost of medical attendance be added, the cost per patient will be Rs. 152-7-2 and the average cost per patient per day will be Rs. 7-10-10; this plus the average cost of diet = Rs. 9-10-3, which may be taken as an approximate cost of the treatment per day per patient who occupied the officers' quarters during 1894.

The total amount realized by these patients during the same period was Rs. 8,826, or Rs. 45-15-6 per patient, or Rs. 2-5-0 per patient per day. This is considerably less than what the treatment of each of them cost Government, and if the assumption on which the above calculation has been based be considered to be a fair one, I do not think that the scale of charges for occupying the officers' quarters, which I have proposed, is excessive.

APPENDIX A.

ABSTRACT of the rates of hospital stoppages in force in several hospitals in India and the mode in which recoveries are made.

Hospital.	Description of accommodation or of patients.	Rate.	Remarks.
		RS. A. P.	
Medical College Hospital, Calcutta.	Not specified	5 0 0	The condition on which paying patients are admitted is that they are to make weekly payments in advance, and in default thereof they are ejected from the room after an hour's notice.
		3 0 0	
		2 0 0	
		0 8 0	
	European and Eurasian small-pox patients.	2 0 0	When a patient is provided with especially expensive diet or with luxuries, he should, if he can afford it, be charged the estimated cost in addition to the ordinary charge of Rs. 2.
	European small-pox patient against Port Dues Fund.	1 0 0	Applicable to sailors.
	Small-pox patients forwarded from cooly depot.	0 12 0	Adults.
	Do. do.	0 8 0	Children.
	Native small-pox cases	1 0 0	To be charged against East India Railway Company and Howrah Municipality.
	Do. do.	1 8 0	Do. do.
Campbell Hospital, Calcutta.	European small-pox cases	0 7 0	To be charged against cooly depot.
	Cholera cases	1 0 0	To be charged against Eastern Bengal Railway Company.
	European patients	0 8 0	Do. do.
	Native	0 4 0	
	Attendant from cooly depot	0 8 0	Under three years of age admitted with one of their parents into the small-pox ward.
	Children (for treatment of)	0 7 0	For any disease other than small-pox.
	Adults	6 0 0	If admitted into small-pox ward. (If a patient requires a room for himself, the charge is Rs. 10 a day).
	European and Eurasian patients	3 0 0	
	First-class European and Eurasian	2 0 0	
	Second-class do. do.	1 0 0	
	Third-class do. do.	1 0 0	
	European attendant	0 4 0	
	Native personal servant	Free.	
	Poor European and Eurasian		

Abstract of the rates of hospital stoppages in force in several hospitals in India and the mode in which recoveries are made—cont.

Hospital.	Description of accommodation or of patients.	Rate.	Remarks.
Presidency General Hospital, Calcutta.	Surgeon-Superintendent's private rooms 12 in number.	Rs. A. P.	1. Patients occupying private rooms must, within 24 hours of admission, invariably pay 10 days' fees in advance.
	1 to 11 have two rooms, i.e., north and south. No. 12 is a single room.	..	2. Patients failing to comply with this rule will be removed to the public ward.
Surgeon-Superintendent's Department.	For set of two rooms per day ..	5 0 0	3. No exception can be made; a privilege allowed to one is not unnaturally claimed by all. The hospital funds have sustained serious loss through compliance with appeals from patients to allow their bills to stand over.
	For only south room ..	3 0 0	4. Communications to the Surgeon-Superintendent regarding hospital fees are not to be made verbally, but in writing and sent to the hospital office.
	For only north room ..	2 0 0	5. Patients or their friends are entitled to see that payments made by them are entered in a book kept for the purpose by the wardmaster, who should sign it in their presence.
	No. 12 room single ..	3 0 0	
Presidency General Hospital, Calcutta, First Resident Surgeon's Department.	In the female ward there are also six rooms (private); charges same as above.	..	
	First Resident Surgeon has two private rooms—	..	
	First ..	3 0 0	
	Second ..	2 0 0	
Presidency General Hospital, Calcutta, Second Resident Surgeon's Department.	Second Resident Surgeon has one private room.	2 0 0	
	And a room of four beds, per bed ..	1 0 0	
	Private wards ..	10 0 0	
	No. 1 ward ..	3 0 0	
	No. 2 ward ..	2 0 0	
	General wards ..	1 0 0	
	General wards ..	0 8 0	
	First-class Warrant officers ..	1 4 0	
	All other Warrant officers ..	0 12 0	
	Non-Commissioned officers acting as Warrant officers.	0 8 0	
St. George's Hospital, Bombay.	Wives of the above three pay half the rates for the husbands.	..	
	Soldiers of all grades and arms and schoolmasters.	0 3 0	
	Schoolmistresses ..	0 2 0	
	Soldiers' wives ..	0 1 0	
	Do. children ..	Free.	
	All other children ..	1 0 0	
	Military pensioners are charged the same rates as above if unemployed.	..	
	Commissioned officers according to the ward in which they are received.	..	
	Free wards ..	..	

Note.—Patients shall be allowed to wards by the Physician in charge.

Sir. Jamestee Jeji-bhoy Hospital, Bombay, and Gokuladas Tijpal Hospital, Bombay.	Only Native Police men are treated in these hospitals and are charged according to their rates of pay—	Rs. A. P.	
	Rs. 8 to 12 per mensem ..	0 1 0	A day.
	„ 12 to 25 ..	0 3 0	Do.
	„ 25 and above ..	0 8 0	Do.
P. H. Kama and B. E. Allbless Hospitals, Bombay.	Patients in private wards ..	6 0 0	
	Or any lower rate which the First Physician may approve.	..	
	Patients in general wards who are able to pay anything towards their expenses are charged at a rate not exceeding one rupee per diem.	..	
The Sassoon Hospital, Poona.	Persons whose income is less than Rs. 10.	Free.	
	Persons whose income is between Rs. 10 and 20.	0 1 0	
	Persons whose income is between Rs. 20 and 25.	0 2 0	
	Persons whose income is between Rs. 25 and 50.	0 4 0	
	Persons whose income is between Rs. 50 and 100.	0 8 0	

Note.—Eight annas being charged for every hundred or fraction of hundred above the first hundred of their salary. These rates are applicable to all persons whether pensioners, Government servants or not, and irrespective of nationality. Accommodation in private rooms when available, and asked for, by the patient to be charged for at 50 per cent. on the above rates.

Abstract of the rates of hospital stoppages in force in several hospitals in India and the mode in which recoveries are made—cont.

Hospital.	Description of accommodation or of patients.	Rate.	Remarks.
European General Hospital, Aden.	Each officer ..	Rs. A. P. 3 0 0	
	For each other person ..	1 8 0	
	Recoveries are made either by cash payments when the patients are leaving the hospital, or by bills after departure, and in the case of Government employes, bills are sent to their departments for recovery. In the case of seamen from the Mercantile, Marine and the Royal Navy by bills on the Agents of the lines or the Captains of the ships.	..	
	Officers' Quarters.	..	
Madras State Hospital, viz., General Hospital, Government Lying-in Hospital and Government Ophthalmic Hospital.	From Rs. 200 to 299 ..	2 0 0	
	„ „ 300 to 499 ..	3 0 0	
	„ „ 500 and upwards ..	5 0 0	
	General Wards.	..	
	From Rs. 12 to 25 ..	0 2 0	
	„ „ 25 to 49 ..	0 4 0	
	„ „ 50 to 99 ..	0 8 0	
	„ „ 100 to 149 ..	0 12 0	
	„ „ 150 to 199 ..	1 0 0	
	„ „ 200 and above ..	Free.	
Lunatic Asylum, Madras.	Civil patients whose pay is below Rs. 25.	0 4 0	
	From Rs. 25 to 50 ..	0 8 0	
	„ „ 50 to 100 ..	0 12 0	
	„ „ 100 to 150 ..	1 0 0	
	„ „ 150 to 200 ..	2 0 0	
	„ „ 200 to 300 ..	3 0 0	
	„ „ 300 to 500 ..	5 0 0	
	„ „ 500 and above ..	..	

The patients are required to pay ten days' hospital charges in advance and to continue the payments in advance from time to time as long as they may be in hospital. Should there be any sum remaining to the credit of the patient on the date of his discharge, it will be reimbursed to him.

Do. do.

In cases where patients of the better class require special attendance, cooking, wines or accommodation, should be treated as extra charges. When such extras have to be provided, the actual disbursements should be recovered and in no case should extras be supplied without the previous consent of the relatives of the patient. When Government servants, whose pay is below Rs. 200 per mensem, are admitted, the rates of hospital stoppages should be calculated not on the amount of pay drawn while effective, but on the actual amounts received while they are patients in the Asylum. This concession was sanctioned as regards patients in other hospitals in G.O., No. 1451 of the 30th December 1876.

APPENDIX B.

PRESIDENCY GENERAL HOSPITAL.

No. _____

Received from _____ on account of hospital dues.

Rs. _____

From _____

To _____

CALCUTTA, 189 .

No. of Room _____

Rate _____

Ward Master.

(From Receipt book.)

PRESIDENCY GENERAL HOSPITAL,

Calcutta, 189 .

Received from _____

Rs. _____ on account of hospital fees.

From _____ to _____

Rs. _____ excess balance returned.

Assistant to the Superintendent,
Presidency General Hospital.

(From Refund book.)

PRESIDENCY GENERAL HOSPITAL.

Received from _____ on account of hospital dues.

Rs. _____

From _____

To _____

CALCUTTA, 189 .

No. of Room _____

Rate _____

Ward Master.

PRESIDENCY GENERAL HOSPITAL,
Calcutta, 189 .

PRESIDENCY GENERAL HOSPITAL,

Calcutta, 189 .

Received from _____

Rs. _____ on account of hospital fees from _____

to _____

Rs. _____ excess balance returned.

Assistant to the Superintendent,
Presidency General Hospital.

APPENDIX C.
HOSPITAL STOPPAGES, MADRAS.
GENERAL HOSPITAL.

I.—Special Wards for paying patients (Officers' quarters).

Rules now in force.

The following scale of hospital stoppages is applicable to officers occupying officers' quarters:—

Scale of stoppages on salaries or income both for Europeans and Natives.

	RS.
From Rs. 200 to 299	2
" " 300 to 499	3
" " 500 and upwards	5

Rules proposed.

Officials.

	RS.
Minimum	4
From Rs. 300 to 349	4
" " 350 to 499	5
" " 500 to 699	6
" " 700 and upwards	7

Non-officials.

	RS.
Minimum	4
From Rs. 300 to 349	5
" " 350 to 499	7
" " 500 to 699	8
" " 700 and upwards	10

2. All civil patients occupying officers' quarters will be required to pay ten days' hospital charges in advance, and to continue the payments in advance from time to time as long as they may be in hospital. Should there be any sum remaining to the credit of the patient on the date of his discharge, it will be reimbursed to him. All bills of hospital charges are to be signed by the Resident Surgeon or other Medical officer on the staff of the hospital.

3. The steward is held responsible that the Civil Bill Book is kept written up to date, balanced every month, and submitted for initials of the Resident Medical officer every Sunday morning.

4. On the admission of civil patients, the particulars of post or office and department whether in service of Government or in private employ should be ascertained and their salary should invariably be inserted in the admission book.

5. As regards employes of the Madras Railway, they are either to pay in advance or furnish a written authority from the heads of their departments to deduct from their wages the amount of their hospital bills.

6. Apothecaries are to enter on the diet sheets of employes of the Madras Railway the station and number of each patient.

II.—General Wards.

All civil patients who are liable to stoppages, whose names are not included in the stoppage rolls sent to the different departments will be required to pay ten days' hospital charges in advance according to the rates laid down in G.O., No. 762, dated 8th June 1875, and G.O., No. 285, dated 1st March 1879, and to continue the payments in advance from time to time as long as they may be in hospital—

	RS.	A.	P.
From Rs. 12 to 25	0	2	0
" " 25 to 49	0	4	0
" " 50 to 99	0	8	0
" " 100 to 149	0	12	0
" " 150 to 199	1	0	0
" " 200 and above	2	0	0

Should there be any sum remaining to the credit of the patient on the date of his discharge, it

Europeans.	RS.	A.	P.
From Rs. 25 to 49	0	8	0
" " 50 to 99	0	12	0
" " 100 to 149	1	0	0
" " 150 to 199	1	8	0
" " 200 and upwards	2	0	0

Natives.	RS.	A.	P.
From Rs. 12 to 25	0	2	0
" " 25 to 49	0	4	0
" " 50 to 99	0	8	0
" " 100 to 149	0	12	0
" " 150 to 199	1	0	0
" " 200 to 250	1	8	0
" " 250 and above	2	0	0

will be reimbursed to him. All bills of hospital charges are to be signed by the Resident Surgeon or other Medical officer on the staff of the hospital.

2. In the case of private individuals in the general wards, their moneys are to be collected in advance of one week, if possible, but if the individuals' circumstances do not allow this, then as soon after admission as possible.

3. The steward is held responsible that the Civil Bill Book is kept written up to date, balanced every month, and submitted for initials of the Resident Medical officer every Sunday morning.

4. On the admission of civil patients, their ability to pay diet charges should be ascertained and entered in the admission book. If employed, their particular post or office and department whether in the service of Government or in private employ and their salary should invariably be inserted.

5. As regards employes of the Madras Railway, they are either to pay in advance or furnish a written authority from the heads of their departments to deduct from their wages the amount of their hospital bills.

6. Those who are unable to pay should not have their names entered in the Civil Bill Book, as Government has made other provision for them.

7. In the case of public servants whose pay is below Rs. 200 who draw but a moiety of their pay while absent from duty on account of sickness in hospital, the stoppage should be calculated from the pay received and not from the monthly salary.

8. Apothecaries are to enter, on the diet sheets of employes of Madras Railway, the station and number of each patient.

9. The above rules are to be strictly carried out except in cases of emergency which must be dealt with on their merits.

III.—Military.

The following are the rates of the hospital stoppages to be made from Warrant officers and Non-Commissioned officers acting in the warrant grade when admitted into military hospitals:—

	RS.	A.	P.
First-class Warrant officers, viz.:			
Deputy Commissaries and Deputy Assistant Commissaries.	1	4	0
All other Warrant officers	0	12	0
Non-Commissioned officers acting as Warrant officers	0	8	0

This scale will also apply to Medical Warrant officers treated in Military or Civil hospitals (Departmental Circular, No. 5980, dated 12th September 1874)—*vide* also paragraph 6.

Apothecaries or other Warrant officers treated in the officers' quarters pay the minimum rate laid down for officers in paragraph 5.

Might be deleted.

As at present.

As at present.

As at present.

Might be deleted.

As at present.

As at present.

As at present.

2. Soldiers in hospital will be subject to a stoppage of As. 3 per diem. When under treatment for wounds received in action or on service with an army in the field, provided such wounds shall not have arisen from their own carelessness, the hospital stoppage will be remitted (G.O.G., No. 32, dated 10th February 1874).

3. Hospital stoppages at the rates laid down for Military pensioners, As. 2 per diem (*vide* G.O., No. 285, dated 1st March 1879), will be recovered by submitting bills to the Deputy Assistant Adjutant-General and Paymaster of Pensions for British Army and Local Pensioners, respectively, in the Military stoppage roll form. Pensioners drawing less than Rs. 15 a month are exempted by G.O. No. 1016 of 1865.

4. Stoppage rolls for patients in Military employ should be sent in monthly (G.O., No. 827, dated 5th June 1874, *paragraph 7*).

5. The following scale of hospital stoppages now in use in civil hospitals at the Presidency is applicable also to Military officers occupying officers' quarters at the General Hospital (G.O., No. 4402, dated 26th August 1878). Recovery of stoppage for these quarters is made by payment of ten days' charge in advance (*vide* G.O., No. 770, dated 13th October 1894):—

Amount of Pay.	Daily stoppages.	Rs.	Minimum
From Rs. 200 to 299	2	4	From Rs. 300 to 349
" " 300 to 499	3	4	" " 350 to 499
" " 500 and upwards	5	5	" " 500 to 699
(G.O.G., No. 347 of 1872.)		6	" " 700 and upwards
		7	

6. Scale of hospital stoppages in force in the General Hospital—

	RS.	A.	P.
Superior grades of Warrant Officers, Ordnance and Medical	1	4	0
Non-Commissioned Officers, Corporals, Bombardiers, Trumpeters, Drummers and Fifers, Carnatis	0	3	0
Ordnance Artificers, &c.	0	2	0
Privates and Farriers	0	1	0
Boys and half-pay buglers			

7. No stoppage shall be made for the day on which men enter hospital, but it shall be made for that on which they may be discharged from it.

IV.—Marine.

(G.O., No. 1016, dated 28th September 1865)—

	RS.	A.	P.
Captains of large vessels	5	0	0
Officers and mates	2	0	0
Seamen	1	4	0
Ship lascars	0	2	6

2. The Steward will submit bills for dieting Marine officers, &c., monthly to the Port Officer, Madras, who recovers the amount from the Commanders or Agents of vessels and places

Rules now in force.

the amount in the Bank to the credit of Government and submits to the Senior Medical Officer a list showing the amount thus credited to Government.

3. Officers of the British India Steam Navigation Company will be admitted into the officers' quarters without payment of the usual advance of hospital stoppages only on their producing an order from the Captain of their vessel or an authority or guarantee of payment of hospital stoppages from Messrs. Binny and Company.

As at present.

4. When admissions are made on the requisition of the Captains of vessels of the company, Messrs. Binny & Co. shall be informed of the same, and their admission order obtained.

As at present.

5. The rule of advance shall be strictly imposed in cases in which the officers produce no authority either from Messrs. Binny & Co. or the steamer Captains.

As at present.

Hospital Stoppages—General.—Military stoppage rolls and abstracts are monthly submitted to the Staff Officer and Superintendent of Details, Paymaster of Pensions, and Superintendent of Gun Carriage, according to the service of the patients concerned. A copy of the stoppage rolls is furnished to the Secretary, Surgeon-General.

Government Ophthalmic Hospital.

(The rules of this hospital being identical with those of the General Hospital are not repeated.)

Government Lying-in Hospital.

G.O., No. 762, Public Department, dated 8th June 1875.

The scale of hospital stoppages applicable to civil patients treated in either Civil or Military hospitals having been reviewed by Government, the following amended scale is ordered to be adopted in substitution of all preceding scales:—

Monthly salary or income.	Rate of hospital stoppages.
	RS. A. P.
Below Rs. 25	Free.
From „ 25 to 49	0 4 0
„ „ 50 to 99	0 8 0
„ „ 100 to 149	0 12 0
„ „ 150 to 199	1 0 0
„ „ 200 to 299	2 0 0
„ „ 300 to 499	3 0 0
„ „ 500 and upwards	5 0 0

As at present.

Warrant officers and Non-Commissioned officers not performing regimental duty are charged civil rates for their wives and families when treated in the Lying-in Hospital (G.O. & C.O., No. 1224, dated 26th September 1870).

Maternity

Rules now in force.

Rules proposed.

FORM

Government Lying-in Hospital Memorandum of hospital stoppages.

Admitted } Days in hospital.
Discharged }
Amount due at } per day. Sums
received in advance }
Rupees.

Balance due } Rupees or difference to be
returned Rupees }
Received payment

Rupees
No demands.

MADRAS,
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Steward.

Information regarding special wards for Lying-in or Gynaecological cases. To be termed special wards for paying patients.

A few special wards are available at a payment according to the following rates:—

Salary or income.	Per day.
	RS.
From Rs. 200 to 299	2
„ „ 300 to 499	3
„ „ 500 and upwards	5

Same rates as for special wards for paying patients in General Hospital.

2. Patients are permitted to wear their own clothes, but clean white sheets and bed linen in sufficient quantity are supplied by the hospital. As at present.

3. Private servants or children cannot as a rule be admitted with the patient unless she is suckling. In exceptional cases an Ayah is permitted to remain to attend to an infant. As at present.

4. All patients will be dieted entirely by the hospital and proper arrangements will be made for the nursing. As at present.

Puerperal Wards.—Patients are not to obtain food from outside the hospital except when permission has been obtained, and in those cases a pass signed by the Apothecary of the ward is to be obtained, and the food is always to be submitted for inspection of the pupil and is to be brought to the hospital not later than 6 P.M. As at present.

Steward.—He will keep the hospital stoppage book and receive all payments made in cash and is responsible that the books connected therewith are kept in proper form and that the cash is paid into the credit of Government at the beginning of every month. As at present.

Lunatic Asylums.

Under G.O., No. 784, Public, dated 9th June 1877, the following scale of stoppages is in force:—

Monthly salary or income.	Daily stoppage.
	RS. A. P.
Below Rs. 25	Free.
From „ 25 to 50	0 4 0
„ „ 50 to 100	0 8 0
„ „ 100 to 150	0 12 0
„ „ 150 to 200	1 0 0
„ „ 200 to 300	2 0 0
„ „ 300 to 500	3 0 0
„ „ 500 and upwards	5 0 0

As at present.

Rules now in force.

2. In cases where patients of the better class require special attendants, cooking, wines or accommodation, these be treated as extra charges. When such extras have to be provided, the actual disbursements should be recovered, and in no case should extras be supplied without the previous consent of the relatives of the patient. When Government servants, whose pay is below Rs. 200 per mensem are admitted, the rates of hospital stoppages should be calculated not on the amount of pay drawn while effective, but on the actual amounts received while they are patients in the asylum. This concession was sanctioned as regards patients in other hospitals in G.O., No. 1451 of the 30th December 1876.

Rules proposed.

As at present.

Special accommodation rates to be the same as for special wards for paying patients in the General, ~~Lying-in~~ and Ophthalmic hospitals.

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