

1. Number of pages 1-2
2. Date of receipt 28/11/40
3. Initials of Referencer

M.P.O. 1-25400-24-11-20

MADRAS RECORD OFFICE.

Government of Madras.

DEPARTMENT.

G.O. No.

Pres
Mis.

Dated

13

Not to be folded or roughly handled

Memorandum in reply to docket of
Chief Secretary on letter of Collector
of Ganjam No. 1334 of 11 December 1866.

There has, no
doubt, for some time
past, been very consider-
able delay in the disposal
of pension cases, and the
first cause arising in
the Government Office
has been the inability
of the present Under
Secretary to keep abreast
of his work - not that the
work was too much for a
man, but that he was
not up to a man's work.
His fault has been omit-
ting to request to be relieved
when he felt his duty
was not done. His office
has been wholly free
from blame.

2-

To take the two
cases

cases referred to as the
next point for report -
H. Simmaga, Tahildar
of Berhampore. Application
sent in Nov 21st 1867.

On the 18th April the
Examiners of Claims
addressed a series of
questions to the Collector,
which were answered
on the 29th April; and
on the 18th May the
Examiners of Claims re-
ported to Government.

An Order was drafted.
It is probable about the
25th July, since on the
30th the order was passed
& sent out. There was
therefore two months delay
in the Government Office.
But it must here be
remarked that for
about

about 10 months from
Nov 1867 to Aug 1868, the
Examiners of Claims had
an extra establishment
of 8 allowed for the heavy
influx of pension claims,
and all these had to be
again examined in the
Government Office; and
as they have to take their
turn with other matters
while the delay should
not have been, the Under-
Secretary's incapacity
fully accounts for it.
The Examiners of Claims
was, about May last,
some 150 cases in arrears.
This was owing, in great
measure, to the heavy
run of compassionate
allowances, and the
coming into operation
now of the new & liberal
rules.

rules, which allow many more pensions than formerly.

The 2nd case was sent up 21st Novr /67. On the 13th April the Examiners of Claims makes enquiries, replied to on the 27th, and a further reply from Vignatano was sent on the 8th May. On the 20th May the Examiners reported; and the Government Order was passed on the 8th December. The delay in the Office of the Examiners of Claims is accounted for by the amount of cases. Once taken up he disposed of the case. In the Govt Office it is believed that

5
that the case is a very exceptional one, and that in repeated removals of the papers from the Under Secretary's room, this paper got into the back ground, and was not disposed of until long after its turn. This is only an excuse: but it is believed that it is not a representative case. Both of these were received within one week, and the one was disposed of in two months, the other, after an enquiry taking a fortnight in studying and receiving, in 6 1/2 months.

In the general question, excessive delay does occur in the disposal of many cases, and mainly

mainly from the utter
carelessness of Superior
Officers, Collectors & Judges.
To answer all the queries
in the application form
is, indeed, rare: not with
Officers like Mr. Carmichael
and others who may be
mentioned. This causes
endless reference &
delay, and, of course,
adds greatly to the labor
of re-examination in
the Government Office.

I am not aware
of any means which
will stop this form of
delays. A small pension
manual will help
ignorant men, but
a man who will not
answer a plain printed
question will gain little
from a manual. In
the

Post Office General
21st December 1888
Copy of Mr. Walker's Memo sent
to the Cdt. of Punjab - with a
D/O from Chief Secy - despatch

the Examiner of Claims
Office, I believe, the
delay is now none (delay
proper) and a better
Under Secretary will
easily keep the work
straight in the Govt
Office.

AW

I thought it my duty to
call for this report from
the Under Secretary in charge
of pensions. They are aware
that Mr. Walker has at his
own request been relieved of
his present duty and transferred
to another appointment.

I can bear witness to the
devotion which Mr. Walker
has shown under most trying
circumstances to the per-
formance of the heavy work

(2)

God bless me

of his office and I regret very much that I did not press upon him ^{to} allow me to lighten his labors.

I hope that McCormick's letter may be recorded & that serious notice be taken by the Govt of the facts of gross neglect on the part of officers submitting pension cases. ^{Copy} A circular was issued some months ago warning them that the Govt would do this.

McC showed how McCormick's letter was issued with the wrong name. I would also advise that neglect on the part of the course delay, was he seriously noticed. W.D.

I think it is desirable that Mr McCormick's letter should be acknowledged if it is placed on record. If this is done I must print it in the ^{minutes}. I am sure that it is McCormick's letter but perhaps the other names must be "looked" in the letter & inform Mr McCormick accordingly. Spiritually of the fact.

A.P.

I would acknowledge Mr McCormick's letter & thank him & reply to his letter & Mr and Mrs. memo. 1/3

1334

(The Morning Star December 1868)

The Collector of

San Francisco

The Chief Secretary

to Government

Madam

Sir,

Having occasion to witness the very great delay that is going on in the disposal of applications for Pension, I venture to bring the matter to your notice, in view of a remedy being applied if it is practicable to do so, regarding which I do not of course presume to offer any opinion.

I shall give two recent instances: 1st. In the case of the late Mr. Richard L. Ladd, San Francisco District. In the first case there was a delay of 8 months and 10 days, and in the second a delay of 1 year and 13 days, between the application of the

Collector

Collector and the sanction of Government - Vide Proceedings
of Government Revenue Department 30th July 1888 & 1889 and
3rd December instanter 1887.

3. It is remarked by a native official, and is in accordance with my own observations, that these delays did not occur formerly, that they are the growth of very recent times only. Whether there is any good reason for the change, the Government perhaps may be pleased to inquire.

4. On my sending round for one of these old native gentlemen the other day to tell him his pension had come at last, he was so much moved that he thought he would have come into a fit, a result which would certainly have occurred had he not been suddenly relieved by a timely flood of tears. He explained that he had given up all hopes of it and his credit exhausted, had been keeping his family afloat in the long interval by the sale of his wife's trinkets, a resource which would not have continued much longer.

I have the honor to be
Sir
your Most Obedient Servant

D. S. Parnichak
Collector of Ganjam

Pendleton's Depart

1st Dec 1834

The (Secretary)

London

The Chief Secretary

to Government

Prussia

Letter 11th Decem^r 1834

Received 2nd Decem^r 1834

1st Dec 1834

One letter none

Writing with the hand

which is experienced by

a false opinion to be the

existing delays in the

work of London the

have connected

Open London at 2nd Dec 1834

Refers to the Secretary to
the report on the case
put by the Committee & the
discussion as it was with it after
on the question of the delay of the
have occurred in the morning of the 11th Decem^r 1834