

W.

I think the letter
may be forwarded to
the Surgeon General for
inquiry.

The Clerk was exceedingly
ill when he sent
the letter with an offer
of \$100 for the (very heavy)
and I think he was meaning to
say that for the effort
of the man he did not
think he was being
paid he was apparently
refusing admittance to the
Hospital.

It is not likely that a
dying man was being
false charges & I believe
there is truth in what
is shown in the letter.

16/7/86

N^o 422 of 19th July 1886

P.W.D.

Memo

Letter from J. A. Chellapa Pillay of 15.7.86
with enclosure.

Referred through
the Public Dept. to the
Surgeon General for
favour of inquiry
& report.

2. It has been
reported to the under-
signed that the late
clerk, J. Arnold,
was seriously ill
on Monday the 5th
July 1886, when he
proceeded to the
General Hospital
with a note to
the Resident Surgeon

Copy enclosed.

C.A.W.

I certainly think that
this should be ignored
into. (1) Is the correct
procedure to refer the
papers to the Surgeon General
- or to the Med. Dep't?
(2) How comes it that
Chellapathi Pillay is referred
to the late W. Arnold?

W
18.7.86

Please let me have
papers tomorrow.

Now

- (1) Draft memo. sub-
mitted for approval.
(2) The late Mr. Arnold
was a native Christian

I submit for re-
view a letter received
from the brother of
the deceased.

G

19.7.86

from the Under Secy
to Govt. Mr. D. — He
appears to have left
the hospital next
day owing to Dr.
Hailes refusal to
retain him as an
inpatient. He
died on the 12th
July 1886.

3. The case appears
to be one demanding
serious notice, with
advice ^{to} rule 6,
G.O. dated 17 January
1885. No 138 Public.

W
19.7.86

W 4225 d/19.7.86

To the Public Dept.

Recd. 19/7/86

Thro'

The Second Assistant.

P. M. Secretariat.

To

The Under Secretary to Govt.

P. M. Department.

Sir,

I am the brother of Mr. J. Arnold
the late clerk in your office. I beg to
submit for your kind perusal and for
any action you may deem proper, copy
of a letter written and left by my brother
in his own handwriting, by your address,
complaining of the uncourteous manner
of Mr. Hailes, Resident Surgeon, Government
General Hospital, treated him which
necessitated him to leave the hospital
the very next day.

It is thought that if Mr. Hailes
had admitted my brother as an inpatient
and taken proper care to treat him,

The

the sudden and untimely disaster which befell a poor Christian family would never have happened. and if it did happen by God's will, we can at least be satisfied that there was not any lack of good medical treatment to the patient.

Pub 2892
3/88

What pains the heart most is that, even at the dying moments, he asked me if I have submitted this report to the Under-Secretary.

He died at an early age of 32 yrs & leaves behind him a wife & 2 children to mourn his loss. And also the poor parents.

I beg to remain,

Sr,

Your most obedt servant Pub 2892
3/88

J. A. Chelappah Pillay

Chief, Office of Consulting
Engineers for Railways

Madras
15th July 1886

Sir,

The Second Assistant
P. W. Secretariat

To

The Under-Secretary to Government
P. W. Department

Sir,

The very day the office note No. 2376 C of 5th July 1886 was put into my hands. I proceeded to the General Hospital and waited on the Resident Surgeon and at last succeeded in finding him out. When I handed over the letter of the Under-Secretary he tore up the cover with great contempt and did not care to read the office note and threw it away to the apothecary. From the manner he treated me and the letter, it is clear that he wanted to show me that he does not care for the Under-Secretary or any other higher authorities. He did not care to see the letter even the following day as a simple matter of etiquette. The next morning when I

No. 2376 C.

Government of Madras.

PUBLIC WORKS DEPARTMENT,

Chepâk, 5th July 1886.

OFFICE NOTE.

From The Under Secy. to Govt.
P.W. Dept.

To The Resident Surgeon
General Hospital.

J. Arnold.

The bearer of this
is a clerk in this office,
and as he has been in
poor health for some
time he is desirous of
becoming an in-patient
at the General Hospital;
will you kindly admit him.

(Sp) Wm Campbell
Resident
Under Secy. to Govt. P.W.

Pub 6424/86

Pub 2892/86

100
100

Recd.

Public Works Department

CURRENT NO. 2

Ootacamund, July 19. 1886.

N^o 422 J.

Letter from J. A. Chellapa Pillai
dated July 15th 1886 with enclosures

—

Referred, through the Public
Department, to the Surgeon General
for favour of inquiry and report.

2. It has been reported to the
undersigned that the late clerk,
J. Arnold, was seriously ill on

Recd 5
6/24/86

Pub 2892 / 86

Monday the 5th July 1886, when he
proceeded to the General Hospital
with a note to the Resident Surgeon * copy enclosed
from the Under Secretary to Genl.
P.W. Dept. He appears to have
left the hospital next day, owing
to J^r Nailer's refusal to retain
him as an inpatient. - He died
on the 12th July 1886. -

3. The case appears to be
one demanding serious notice, with
adherence to rule 6, G.O.

dated

dated 17th January 1885, No. 138 Public

Manuscript

19-7-86.

Colonel R.E.

Secretary to Genl. P.W.D.

I,

The Public Dept.

Ex^o J.H.

General Hospital
Madras 27th July 1886

Sub 3194/86
3

Gen 3
6424/86

Dr 4266

*
No 2376 C, dated 5th July '86



Madras.

27th July 1886.

From
Surgeon H. A. F. Niles. M.B.
a? Resident Surgeon
General Hospital,

To
The Senior Medical Officer
General Hospital,

Sir,
With reference to the Surgeon
General's endorsement No. 3726
dated 24th inst on communica-
tion from the Chief Secretary to Govt.
No. 1182 C, 21st July '86, I have
the honor to submit the following

2. Late on the evening of the 5th July
a man, named J. Arnold came
to the hospital, with a letter
addressed to me from the
Under Secy to Govt. P. W. D.
Upon perusing it, I turned
to the Apothecary on duty, desired
him to take Mr. Arnold to
the Lying in Ward (under the
care of the Senior Physician, Dr.
Kees) to provide him with a
cot &c. to give him a dose
of expectorant mixture, as he
said he had a cough, and

3. Outpatients room he made no request to be admitted as an Inpatient, either to one, or to the Apothecaries in the Room. I prescribed for him, at which he seemed satisfied, and he then went to the Student in charge of the Outpatients' Register & got his name, rank &c. noted in the Book.

3. I saw no more of the man.

4. Inferred from his manner that the subject of his leave was more a source of anxiety to him than his admission into the hospital, and as I had assured him that he need not be uneasy about his leave, he seemed satisfied.

5. I may here state that the patient was able to walk about freely, coming to the ward and to the O. P. room, alone and unaided.

6. He made no complaint to any one, and if he had any against me, all he had to do was to walk a few paces to the main building and report the matter, at once, to the Senior Medical Officer, (having been detained the night previous, he knew the way to Dr. Keess' ward.)

From the above it will be seen
that, so far from refusing him
admission into hospital, he was,
as a matter of fact, taken into
the proper ward, detained for
a night, provided with the
usual accommodation for
native in-patients, bed, mat-
tress, quilt, pillows &c., with
medicine & also attended to by
the nurse, on duty, in charge of
the ward - and that, in conse-
quence of the accommodation
being unsuitable to his require-
ments, he voluntarily preferred
attending as an Outpatient,
and was so treated.

If he felt aggrieved
at the treatment, why did he not
report the matter, at once, that
very day, to the Under Sec^y to
Govt. P. W. D. ?

I think Sir, I have
sufficiently stated the real
facts of the case - and I hope
I have adequately met the
charge tried to be brought against
me, of discourtesy towards a
patient.

The death of the late
Mr. J. Arnold must have been
sudden & quite unexpected

by himself and friends
and I can understand how
the frenzy of passion, into which
he worked himself, when
redacting the letter to the Under
Sec^y to Govt. P. W. D. must
have hastened his end. The
expurgated portions, would
no doubt, give a clue to
the state of the man's mind,
while writing the epistle.

11. I can only attribute the
language of the late Mr. Arnold
to a highly nervous and ir-
ritable temperament, over-
wrought by mental worry &
anxiety, and brooding over a
fancied wrong.

12. His edginess, in his dy-
ing moments, about the letter
to the Under Sec^y to which
such importance seems to
have been granted by his
brother Mr. Chellappa Pillay
I charitably construe into
an expression of intent to
withdraw the same, rather
than a desire, he being a
Christian, to leave behind
him, in a spirit of revenge,
a document containing

such erroneous statements
In

In conclusion, 13.

I appeal, Sir, with confidence
to you, under whose immediate
supervision my work as
Resident Surgeon of this Hos-
pital, lies, to state, whether
in my present capacity as
Acting Resident Surgeon, it
has, during the past 8 months,
on any single occasion, been
brought to your notice, officially
or otherwise, that I have been
guilty of a single act
of discourtesy to any one,
much more, to a patient.

I have the honor to be
Sir

Your most Obedt Servant.

W. A. Maile - M.D.

A. Resident Surgeon



In 2266

Sub 2194/186

Sub 2
6424/86

General Hospital
Madras 24th August 1886



From,

No 540

Brigade Surgeon J. Keess M.D.
Senior Medical Officer
General Hospital

To,

The Secretary to the Surgeon General
with the Government of Madras
Fort St. George.

Sir,

Enclosures

Dr. Keess's letter
1122 B of 19 July 86
with 3 Enclosures

Dr. Nailer's letter
of 27 July 86

2. From Commissioned
Registrar of
outpatients

In compliance with your
Memo No 3726, dated 24th July 1886, I
have the honor to forward, for sub-
mission to the Surgeon General, the
enclosed letter of explanation submitted
by Surgeon Nailer, in reply to the charge
of discourteous conduct preferred against
him by the late J. Arnold, a Clerk in
the Office of the Secretary to Government,
D. I. W.

2. Dr. Nailer's explanation and the
result of the enquiry instituted by me
one such man left the hospital on the
11th, and died on the 12th July, the implication

to show that he was otherwise than properly treated at the Dispensary. He was helped to obtain his ticket, his case was carefully diagnosed as one of hepatic enlargement and a prescription was made up for him in due course. After the medicine was supplied, he was asked to attend the Dispensary for a few days, but he never returned.

4. It was observed that from the time the patient came into Hospital he seemed nervous and irritable. Apparently when he found that the ordinary arrangements made for native patients did not come up to his expectations, he naturally felt disappointed and allowed his temper to get the better of him, and in consequence, behaved impertinently to Dr. Nailer at the time of the "Lascar" incident and preferred to leave the Hospital and to attend as an out patient.

5. I have no hesitation in giving it as my opinion that Dr. Nailer did not refuse to retain J. Arnold as an in-patient, in fact he was admitted

admitted as such into Hospital, but he would not remain and, I believe, that he was not treated harshly as Dr. Nailer is alleged to have done.

It does not seem at all likely that one of Dr. Nailer's even temper and obliging disposition would have been guilty of the conduct imputed to him, seeing that he is well known for his civility and kindness to patients of every description. The consideration with which Dr. Nailer invariably treats the sick also leads me to suppose that the complaint against him is unfounded. The complaint may be attributed to a mind disordered by liver disease and J. Arnold, who was labouring under mental excitement, doubtless misinterpreted every action, and hence his letter of complaint. It is a matter for regret that the late J. Arnold did not wait for and state his grievances to me before leaving. If he had I would have been in a position to

the sick man left the hospital on the 11th, and died on the 12th July, the implication

Cotacamund 7th August 1886.

No. 0/358

From

G. Bidie Esq. M.B., B.S. & C.

By

THE SURGEON-GENERAL WITH THE

GOVERNMENT OF MADRAS,

PORT ST. GEORGE,

To

Cotacamund.

THE CHIEF SECRETARY TO GOVERNMENT,

Public DEPARTMENT.

Cotacamund.

SIR,

In returning the papers referred under your No 1182 C. of 21st July 1886 for inquiry and report, I have the honor to submit the following remarks to the Right Honorable the Governor in Council.

2. The statements submitted to Government are in effect that a Government clerk, the late, J. Arnold (a native Christian) who was ailing proceeded to the General Hospital on the 5th July last with a note for the Resident Surgeon, before whom he presented himself for admission. That the Resident Surgeon treated the letter which was written by an Under Secretary to Government with contempt, was discourteous to the sick clerk, and instead of admitting him into hospital, as he desired, treated him as an out-patient. That in consequence of this behaviour on the part of Dr. Mailer the sick man left the hospital on the 6th, and died on the 12th July, the implication

bring that he might have recovered if detained in hospital.

3. From the letters herewith submitted, from the Senior Medical Officer General Hospital and Dr. Nailer it appears that the late J. Arnold was admitted into hospital and received every attention, but showed much irritation and dissatisfaction with the arrangements made for his comfort, although these did not in any way differ from those in force, in accordance with the rules of the hospital, for all native patients. It was then explained to him that if dissatisfied with the accommodation he might be treated as an out-patient seeing that he was able to move about, and accordingly after being in hospital all night he presented himself as an out-patient next morning was seen and prescribed for, and did not again return.

4. So far as I can judge the man must have been labouring under some nervous irritation which led him to misinterpret the acts of the General Hospital officials, as he was undoubtedly treated with every consideration and kindness; and while very sorry that he did not remain under treatment Dr. Nailer is not in my opinion to blame for this result.

I have the honor to be

Yours most ^{Sr.} Obedt. Servant.

Bidie M.B., C.I.E.

 Ag. Surgeon-General & Govt. of Madras

422819.7.86

B. No. 2096W.4/9 August
1886.



The explanation
submitted by the
Resident Surgeon
General Hospital,
and endorsed by the
Senior Medical
Officers and by the
head of the Dept.,
is accepted.

W
14-8-86

To the Public Dept.

Recd
20/8/86

Oct. 5-5/8.

Sept 21/8

P. M. C. No. 6424
Public 1886) DEPARTMENT.

CURRENT NO. 3194

From G. Bidie Esq. M.B., C.S.E.
The Surgeon-General with the

GOVERNMENT OF MADRAS,

Fort St. George.

Obituary.

No. 358.

Dated 7th } August 1886.
Recd 8th }

Recd 18

C. No. 2096W.4/9

En 7

SUBJECT.

Submitting remarks re-
garding the case of late
Clark J. Arnold and
stating that Dr. Mailer
is not to blame.

N: 1342C.

Transferred to the
Public Works Dept.

(By order)
Under Secretary

Obituary
13th August 86.
Under Secretary