M.R.O. 1—77,006—8-6-37.

(1) Number of pages_____

(2) Date of repair_____

(3) Initials of the Referencer_____

MADRAS RECORD OFFICE.

Government of Madras.

Public works DEPARTMENT.

G.O. No. 56,57	2594	Press / Mis.
Dated	5 · 11	1872.

Not to be folded or roughly handled

No. 56. Read the following Endorsement of the Consulting Engineer for Railways, dated Madras, 17th October 1872, No. 564:—

From the Agent and Manager of the Madras Railway Company, to the Consulting Engineer for Railways, dated Madras, 16th October 1872, No. 753.

With reference to your letter No. 805 of the 4th instant, and to G. O. No. 2,285 of the 26th ultimo, I have the honour to enclose, for submission to Government, a copy of the Traffic Manager's letter No. C 652-511 of the 14th instant, in which he shows what has been done on the Madras Railway by way of providing the staff of the Traffic Department with such clothing as will secure their easy recognition by passengers.

2. I trust that Mr. Church's letter will satisfy His Excellency the Governor in Council that this important question has not been overlooked by the Officers of the Company. It is, however, a subject which is more difficult to deal with than would at first appear, for it is not only a hard matter to determine a suitable distinguishing dress for natives, but when determined, we experience considerable difficulty in making Ticket Collectors, Porters, etc., wear the dress which the Company provides for them.

3. Many of our Station Masters are caste men, and you will, I think, readily understand how difficult it is to induce them to wear clothes of a different pattern to those which they have always been accustomed to. In fact, in their case we have not been able yet to devise any suitable uniform. I shall be glad if you will favour me with any suggestions that may occur to you upon the subject.

4. In the meantime, I beg that you will assure the Government that all practicable means will be adopted to remedy the defect which has been brought to notice.

From the Traffic Manager, to the Agent and Manager of the Madras Railway Company, dated Madras, 14th October 1872, No. C 652-511.

Uniform for Station Staff.

With reference to order of Government No. 2,285, dated 26th September, and to paragraph 7 of the Consulting Engineer's report No. 463, dated 3rd idem, I beg to inform you that in February of this year the whole of the Ticket Collectors on the Line were supplied with blue waistcoats, and that the absence of this distinguishing mark, on the occasion referred to by the Consulting Engineer, can only be due to the neglect of the staff to wear it. I shall feel very much obliged if on future occasions the Consulting Engineer will kindly make a note of the stations where he may notice similar neglect.

2. No suitable uniform has yet been devised for Station Masters.

3. Guards. The full complement of white clothing for the year 1872, namely, four suits each, had been issued to 58 guards on the 3rd September and to 21 Head Porters and 2 Inspect rs of Pointsmen. Clothing for 25 guards was still due, and 31 guards were not entitled to clothing.

4. In practice it has been found absolutely necessary to withhold clothing from new hands until they have gained some knowledge of the work, as men at one time accepted office for the sake of the clothing and never made an attempt to qualify themselves. The result was that we were obliged to get rid of them, and the clothing was thrown upon our hands.

5. In the matter of Porter's clothing, I am bound to admit our shortcomings, but they are not due to any want of attention to the subject on the part of the management. The question of

IOR
19-7

a suitable dress for Porters is a difficult one. White drill was at first tried and the general complaint was that Porters were not easily distinguished. The drill was then dyed "blue," but the dye gradually washed out, and the dress looked untidy in the extreme. In the early part of this year a yellow serge used in the Punjab was suggested, but this could not be procured, and at last application was made to the Superintendents in charge of Jails at Vellore, Salem, and Coimbatore. Mr. Grimes, the Superintendent of the Coimbatore Jail, kindly offered to help us, but candidly expressed his inability to supply the quantity of cloth required, as his hands were full with clothing for the Police. He, however, offered to make for us 1,000 yards of cloth as an experiment which we were glad to accept, and as the order was given on the 11th July last, I am greatly in hopes that we shall be in a position, in a very short time, to clothe some of the Porters. The cloth seems to be of excellent material, and the only point on which there is at present any doubt is the permanence of the dye, but should this be successful there will be no difficulty in future in keeping the subordinate staff respectably clad, and easily recognized by the public.

6. It will be seen from the following figures that a considerable sum of money is annually expended by the Company in the clothing of the staff:—

	Rs.	A.	P.
Year 1869...	3,276	9	2
,, 1870...	3,069	10	8
,, 1871...	7,259	10	8
to 31st July 1872...	1,846	9	0

SUBMITTED for the information of Government, with reference to paragraph 1 of their order, dated the 26th September 1872, No. 2,285.

2. I am satisfied that there is every wish on the part of the Railway authorities to carry out the views of Government upon this subject. I have told the Agent that I shall be glad to take an early opportunity to discuss the question with him and the Traffic Manager.

(Signed) J. H. M. SHAW-STEWART, Lieut.-Colonel, R.E.,
Consulting Engineer for Railways.

No. 57. ORDER THEREON, 5th November 1872, No. 2,594.

RAILWAY, No. 15.

HIS EXCELLENCY the Governor in Council is gratified to find that the subject of providing suitable clothing for the Staff of the Madras Railway so as to render them easy of recognition by travellers and Railway officials has not been overlooked by the officers of the Company, though up to the present time their efforts have not been attended with the desired success; and he trusts that the arrangements already made will eventually place the matter on a more satisfactory footing.

(True Extract.)

Major, R.E.,
Acting Joint Secretary to Government.

To the Consulting Engineer for Railways.

Exd. T. O'Connor.

No. 564.

Submitted for the information of Government, with reference to paragraph 1 of their Order dated the 26th September 1872, No. 2285.

2. I am satisfied that there is every wish on the part of the Railway Authorities to carry out the views of Government upon this subject. I have told the Agent that I shall be glad to take an early opportunity to discuss the question with him and the Traffic Manager.

J. H. M. Shaw-Stewart
Lieut. Col., R.E.,
Cons: Engineer for Railways

Madras
19th October 1872

To The Secretary to Government
Public Works Department
Fort Saint George

P. W. 1872 Depart
From No. 5086.
The Consulting Engineer
Pro for Railways.

To
The Secretary to Govt
P. W. Dept.

Dated 17th } Octr/72.
Rec'd 19 }

Encl. 2. No. 564.

Submitting for the information of Government, a letter received from the Agent & R. Comp'y, on the subject of the provision of clothing for the staff of the Traffic Dept as would secure their easy recognition by passengers.

No. 2594. 5 Nov/72

No. 56

Sent to Actg 19 Oct/72

No. 753.

MADRAS RAILWAY.

AGENT AND MANAGER'S OFFICE.

Madras, 16th October 1872.

From

Robt. B. Elwin Esq

Agent and Manager. of the M R

To

Lieut Colonel J. H. M. Shaw Stewart R.E.

Consulting Engineer for Railways.

Sir,

With reference to your letter No 805 of the 4th instant and to G. O. No 3285 of the 26th ultimo I have the honour to enclose for submission to Government a Copy of the Traffic Manager's letter No C 653/571 of the 14th instant in which he shews what has been done on the Madras Railway by way of providing the staff of the Traffic Department with such Clothing as will secure their easy recognition by passengers.

2 I trust that Mr Chamier's letter will satisfy His Excellency the Governor in Council that this important question has not been overlooked by the Officers of the Company. It

is however a subject which is more difficult to deal with than would at first appear, for it is not only a hard matter to determine a suitable distinguishing dress for natives, but when determined, we experience considerable difficulty in making Jacket Collectors, Porters &c wear the dress which the Company provides for them.

3. Many of our Station Masters are Canadians and you will I think readily understand how difficult it is to induce them to wear Clothes of a different pattern to those which they have always been accustomed to. In fact in their case we have not been able yet to devise any suitable uniform. I shall be glad if you will favor me with any suggestions that may occur to you upon the subject.

4. In the meantime I beg that you will assure the Government that all practicable means will be

From

The Agent and Manager.

To

The Consulting Engineer

for Railways.

Dated 187

Recd.

No.

to be adopted to remedy the defect which has been brought to notice.

I have the honour to be

Sir

Your most obedt servant

Agent and manager.

C 652/511

Madras Railway
Traffic Manager's Office
Madras the 26th October 1872

To

The Agent and Manager
Madras Railway Company

Dear Sir,

Uniform for Station Staff

With reference to Order of Government No 2285 dated 26th September and to para 7 of the Consulting Engineer's Report No 463 dated 3rd idem I beg to inform you that in February of this year the Uniform of the Station Staff of this Railway was altered and that the Ticket Collectors on the Line were supplied with blue waist coats, and that the absence of this distinguishing mark on the occasions referred to may be due to the Inspecting Engineer can only be due to the neglect of the Staff to wear it. I shall feel very much obliged if on future occasions the Inspecting Engineer will kindly make a note of the Stations where he may notice similar neglect.

2. No suitable uniform has yet been devised for Station Masters.

3. Guards. The full complement of white clothing for the year 1872 viz: 4 suits each has been issued to 5 Guards at the

MADRAS RAILWAY.

From

The Agent and Manager.

To

The Consulting Engineer

for Railways.

Dated 16th October 1872

Recd. 17-

No. 753.

P.W. 5086/72.

Enclosing for submission a Copy of a letter from the Traffic Manager on the subject of the provision of Clothing for the Staff of the Traffic Dept. & would ensure their being recognized by Passengers -

5th September and to 21 Head Porters and 2 Inspectors of Pountsmen. Clothing for 25 Guards was still due, and 31 Guards were not entitled to clothing.

4. In practice it has been found absolutely necessary to withhold clothing from new hands until they have gained some knowledge of the work, as men at one time accepted Office for the sake of the clothing and never made an attempt to qualify themselves. The result was that we were obliged to get rid of them and the clothing was thrown upon our hands.

5. In the matter of Porters Clothing I am bound to admit our shortcomings, but they are not due to any want of attention to the subject on the part of the management. The question of a suitable dress for Porters is a difficult one. White drill was at first tried and the general complaint was that Porters were not easily distinguished. The Drill was then dyed "blue" but the dye gradually washed out and the Dress looked untidy in the extreme. In the early part of this year a yellow serge used in the Punjab was suggested, but this could not be procured, and at last application was made to the Superintendents in charge of Jails at Vellore, Salem and Coimbatore. Mr Grimes the superintendent of the Coimbatore Jail kindly offered to help us, but candidly expressed his inability to supply the quantity of Cloth required, as his hands were full with Clothing for the Police. He however offered to make for us 1000 yards of cloth as an experiment which we were glad to accept, and as the order was given on the 11th July last, I am greatly in hopes that we shall be in a position in a very short time to Clothe some of the Porters. The cloth seems to be of excellent material and the only point on which there is at present any doubt is the permanence of the Dye, but should this be successful there will be no difficulty in future in keeping the subordinate Staff respectably clad, and easily recognized by the Public.

6. It will be seen from the following figures that a considerable sum of money is annually expended by the Company in the Clothing of the staff.

Year	1869	Rupees 3276-9-2
	1870	" 3069-10-8
	1871	" 7259-10-8
31st July	1872	" 1846-9-0

Yours faithfully
(Signed) H. L. Church
Traffic Manager.

(True Copy)
H. L. Church
Agent and Manager

Public Works Department

No 2896

Proceedings of the Madras Government

Read the following

From The Consulting Engineer for Railways — } No. 3642/17th Oct/721

His Excellency the Governor in Council is gratified to find that the subject of providing suitable clothing for the Staff of the Madras Railway so as to render them easy of recognition by travellers and Railway officials has not been overlooked by the Officers of the Company, through up to the present time their efforts have not been attended with the desired success; and he trusts that the arrangements already

P.W.Sec'dy's.

Ch. 5086.

Govt. of {1872} Madras.

PUBLIC WORKS.

To The Consulting Engineer for Railways

Dated

Recd. Encl. 2

G. O. 5 "Nowark, No. 2594.

Nos. 56 & 57

Uniforms.

~~Letting~~ Passing orders on the letter from the C. Engr for Rys on the subject of ~~from the decision~~ providing suitable clothing for the staff of the Indian Rys to secure their ~~safety~~ protection by travellers & Rly officials.

Cr 22nd Ch.